Responses to Health and Hospital System Recommendations Identified in Juvenile Justice Commission Report/2015

Recommendation 1.
The County should make it a budgetary priority for the coming fiscal year to fully incorporate the Epic system into the Custody Health System for the health and safety of youth and for increased medical systems efficiency.

Response:
In the FY16 Budget Hearings, the Board of Supervisors approved funding for the development and implementation of the Epic Electronic Health Record for the Juvenile and Adult Custody facilities of Santa Clara County. The project will commence in September, 2015, and it is anticipated to be completed by March, 2017.

Recommendation 2.
The Commission strongly urges the Health and Hospital Services agency to re-examine the potential benefits of independently-funded data collection and analysis programs related to juvenile medical data.

Response:
Health & Hospital System Information Services will examine the juvenile medical data workflow as part of the HealthLink implementation in Custody Health Services, and will make recommendations based on the workflow analysis.
Recommendation 3.

The Commission recommends that the county’s Probation Department and the county’s Health and Hospital Systems Agency together develop a plan to implement available appropriate health information technology tools such as HealthLink, and patient accessible online portals for justice involved youth.

Response:

As identified in response to recommendation no.1, the Board of Supervisors approved funding for the development and implementation of the Epic electronic health record in the FY16 budget hearings. The Epic electronic health record project is synonymous with HealthLink, and thus the HealthLink electronic medical record will be implemented in Juvenile Hall and the Ranches. The project will commence in September, 2015, and its anticipated completion date is March, 2107.